

# IMPORTANT



# FLOOD

## Information

You are receiving this brochure because you are in or near a floodprone area in Daytona Beach, Daytona Beach Shores, Deltona, Edgewater, New Smyrna Beach, Ormond Beach, Ponce Inlet, Port Orange, South Daytona, and Volusia County

## Local Government Flood Information Numbers

<i>Daytona Beach</i>	386-671-8807
<i>Daytona Beach Shores</i>	386-763-5377
<i>Deltona</i>	386-878-8600
<i>Edgewater</i>	386-424-2400 Ext. 1502
<i>Holly Hill</i>	386-248-9442
<i>New Smyrna Beach</i>	386-424-2185 or 386-424-2168
<i>Ormond Beach</i>	386-676-3238 Option 3
<i>Ponce Inlet</i>	386-236-2185
<i>Port Orange</i>	386-506-5607
<i>South Daytona</i>	386-322-3020
<b>Volusia County Building &amp; Zoning</b>	386-626-6591

For LOCAL flood information, please visit:  
[http://http://ponce-inlet.org/154/  
Flood-Management-Information](http://http://ponce-inlet.org/154/Flood-Management-Information)

## Volusia County Emergency Management Information

*Volusia County Emergency Management*  
386-254-1500

*Volusia County Citizen  
Information Center*  
1-866-345-0345 (Toll Free)

*General Flood & Emergency Information*  
NFIP: [www.floodsmart.gov](http://www.floodsmart.gov)  
FEMA: [www.fema.gov](http://www.fema.gov)  
Florida DEM: [www.floridadisaster.org](http://www.floridadisaster.org)



## Radio & TV Stations (Tune-in Before, During, and After Flood)

AM/FM Radio

WNDB 1150 AM, WKRO 93.1 FM, WHOG 95.7 FM  
WVYB 103.3 FM, WLOV 99.5 FM, JOSE 98.1 FM

Television

WESH Ch. 2, WKMG Ch. 6, WFTV Ch. 9  
WCFN News Ch. 13, WOFL Ch. 35, WDSC Ch. 15  
UNIVISION Ch. 26, TELEFUTURA Ch. 43

## Know your Flood Hazard and Buy Insurance

Flooding can happen anywhere, but certain areas are especially prone to serious flooding. To find out what flood zone your property is located in or to learn about historical flooding, localized drainage issues, repetitive loss areas, topographic issues, wetlands, and areas affected by a Coastal Barrier Resources System (CBRS) , please contact your local government office (see back of brochure) or visit: <http://www.volusia.org/services/public-protection/emergency-management/types-of-disasters/floods/>



Standard Homeowners' policies do not cover flooding from rising water. Did you know that all communities in Volusia County participate in the National Flood Insurance Program (NFIP)? This means all property owners can purchase flood insurance for structures and contents within Volusia County. Renters can purchase insurance for their belongings too.

To find out more about flood insurance for your property and its contents, speak to an insurance professional to understand your flood insurance needs and to see if you are fully insured. Information is also available by calling your local government office (see back of brochure) and from the [www.floodsmart.gov](http://www.floodsmart.gov) website.

## Build Responsibly

If you plan on improving your insured structure or your home has sustained damage where repairs cost 50% or more of the building pre-damaged, you will be required to bring your structure up to current building and floodplain standards.



Make sure you get a permit before you build, and work with a licensed contractor.

Elevation Certificates for new construction or substantial improvements may be available by contacting your local government office.

## Protect Natural Areas

Wetland areas and buffer areas adjacent to open spaces, and coastal barrier resources help reduce flood damage because floodwaters in a natural floodplain are able to spread over a large area and open spaces provide flood water storage. It is everyone's job to help preserve natural areas.

- ◆ Don't dump grass or other items in storm drains;
- ◆ Stay off sand dunes and do not disturb grass used for dune stabilization;
- ◆ Keep creeks, streams, and ditches clean and free of debris;
- ◆ Do not drain pools directly into streams;
- ◆ Scoop the poop — Keep pet waste from entering waterways; and,
- ◆ Use a car wash.

## Protect Your Property

Every year, flooding causes more property damage in the United States than any other type of natural disaster. While recent construction practices and regulations have made new homes less prone to flooding, many older, existing structures remain susceptible. Throughout the country, there is a growing interest from property owners to develop practical and cost effective methods for reducing or eliminating exposure to flooding.

Several effective techniques include: relocation of a building to a site that is not subject to flooding, construction of flood walls or berms to keep water away from the property or retrofitting structures to make them flood proof.

To speak with someone about flood protection advice and assistance and for information about types of financial assistance that may be available for these techniques, please call your local government flood contact number on the back of this brochure.



## Flood Safety Measures

You can protect yourself from flood hazards by taking measures to ensure the safety of life and property before, during, and after a flood.

- ◆ Monitor your weather radio. Listen for instructions from Volusia County Emergency Management.
- ◆ When walking, do not attempt to cross flowing streams.
- ◆ Know your evacuation routes before flooding occurs.
- ◆ Find a place where your family can safely meet up after an evacuation order is issued.
- ◆ Do not drive through flooded areas. More people drown in their cars than anywhere else.
- ◆ Don't drive around road barriers.

